
Geoff Walker

575.640.9166 ▪ E-mail: Geoffwalke@gmail.com

SUMMARY

Proven professional with experience in both small & large Microsoft Office SharePoint Server 2007 farm deployments, Exchange Server and Active Directory deployments. A committed, customer service/task oriented and reliable professional who fosters teamwork with pride. Management and technical experience with various Information Systems. Leadership experience with small teams of employees towards a common achievement.

PROFESSIONAL EXPERIENCE

JANUARY 2009 - Northrop Grumman IT Services, Fort Bliss, TX

APRIL 2009 *Systems Administrator*

- Performed duties as general system administrator for Clinical Support division of William Beaumont Army Medical Center.

NOVEMBER 2007 - Harris Corp/Multimax, Inc., Fort Bliss, TX

JUNE 2008 *Junior Task Lead/Senior Systems Administrator*

- Performed duties as Systems Administrator/SharePoint Architect
- Installed and configured MOSS 2007 Enterprise Production Environment.
- Installed and configured virtualized MOSS 2007 Development Environment on VMWare platform.
- Designed and supervised implementation of SQL Server 2005 backend to support SharePoint scalability.
- Performed duties as Database Administrator for SharePoint Farm DBs.
- Provided hardware/software recommendations to client.
- Configured sites and site structure for over 69 organizations both civilian and military alike.
- Responsible for stable, scalable design and deployment for Ft. Bliss Community in 120 days.
- System designed to support over 10,000 initial users.
- Performed Business Analysis for over 50 distinct organizations on post.
- Provided Introduction to SharePoint training, SharePoint User training, and SharePoint Site Administrator training for entire Ft. Bliss Community.

MAY 2007 - The Helpdesk LLC, Las Cruces, NM

CURRENT *Owner/Proprietor*

- Perform Microsoft Business and Technology Assessments for current and potential customers, to continuously evaluate their technology needs and the best way to achieve them.
- Recommended and designed many small business network infrastructures according to best practices and the results of the Business and Technology Assessment.
- Provide 24/7 phone support/on-site support for customers with SLA's.
- Responsible for finding sales leads and making contact with potential customers.
- In home IT Services such as Wireless Network installs, PC Repair, troubleshooting, anti-virus/anti-spyware, malware removal, backup solutions,
- Provide full Service IT Support for broad array of medical, veterinarian, dental, and other systems for clients throughout Las Cruces / El Paso area.
- Developed a custom Windows SharePoint Services 3.0 scheduling system with multiple data views for customer.
- Integrated Windows SharePoint Services 3.0 into SBS 2003 for internal company use.

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- Lead the company to achieve Microsoft Small Business Specialist and Microsoft Certified Partner credentials.
- Spearheaded company initiative to become hardware & software reseller for a variety of companies, including Trend Micro, Microsoft Licensing, Acer, & Hewlett Packard.
- On-site and remote customer support of Line-of-Business applications.
- Developed websites for a variety of customer marketing and outreach initiatives. (Portfolio available.)

SEPTEMBER 2002 - Mesilla Valley Transportation, Las Cruces, NM

APRIL 2007 *Multiple Positions*

- Systems Analyst: Responsible for the planning, implementation, integration, and maintenance of non-mainframe IT operations applications, including, but not limited to:
 - Active Directory
 - Microsoft Exchange
 - Systems Management Server 2003
 - SharePoint Portal Server 2003
 - Live Communications Server 2005
 - Commvault QiNetix
 - EMC Celerra/Clariion
- Acting Database Administrator (DBA) for multiple SQL Server 2000/2005 installations needed to support Line-of-Business (LOB) applications.
- Reduced datacenter sprawl through combination of Microsoft Virtual Server and HP blade servers.
- Implemented rapid-deployment technologies such as standardized media to reduce turnaround time of workstation and server builds.
- Automated many daily management tasks through a combination of scripting and event-based alerts.
- Implemented PHP/SQL code optimizations to decrease webpage load times.
- Administered, and developed for, corporate websites using a combination of HTML, CSS, and PHP/MySQL.
- Desktop Support Team Leader: Responsible for advanced troubleshooting of applications, certifying new applications for interoperability, application license tracking, software purchasing recommendations, and other responsibilities.
- Hardware Support Team Leader: Responsible for advanced hardware troubleshooting, server and workstation specifications, inventory management, and purchasing recommendations.
- Second Level Helpdesk Support: Responsible for advanced general troubleshooting of issues and problems preventing employees' use of technology in the workplace. Implemented solutions to improve employee efficiency.
- First Level Helpdesk Support: Responsible for first-response to issues and problems preventing employees' use of technology in the workplace.

MAY 2002 - Las Cruces Parks & Recreation, Las Cruces, NM

AUGUST 2002 *Summer Recreation Program Employee*

- Responsible for general supervision and safety of Summer Recreation Program participants.
- Attended Red Cross First Aid course.
- Ensured that appropriate legal forms were available for each participant.

NOVEMBER 2001 - Samson Equipment, Las Cruces, NM

APRIL 2002 *Web Developer*

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- Analyzed current public-facing web site.
- Created new public-facing web site with product catalog and DHTML menu system.
- Created distributable CD catalog using new website as source.

EDUCATION

SCHOOLING

- High School Diploma, received from Carlsbad High School, Carlsbad, NM.
- Senior Business student, New Mexico State University, Las Cruces, NM.
Expected Graduation Date: December 2009

CERTIFICATIONS

- Microsoft Certified Systems Engineer:
 - Designing a Microsoft Windows Server 2003 Active Directory and Network Infrastructure
Test Number: 70-297 Completed: July 1, 2009
 - Planning and Maintaining a Microsoft Windows Server 2003 Network Infrastructure
Test Number: 70-293 Completed: Oct 26, 2007
 - Designing, Deploying and Managing a Network Solution for the Small and Medium-sized Business
Test Number: 70-282 Completed: May 29, 2007
 - Implementing, Managing, and Maintaining a Microsoft Windows Server 2003 Network Infrastructure
Test Number: 70-291 Completed: Nov 13, 2006
 - Installing, Configuring, and Administering Microsoft® Windows® XP Professional
Test Number: 70-270 Completed: Oct 23, 2006
 - Planning, Implementing, and Maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure
Test Number: 70-294 Completed: Oct 20, 2004
 - Managing and Maintaining a Microsoft Windows Server 2003 Environment
Test Number: 70-290 Completed: May 12, 2004
- Interface Technical Training, Phoenix, Arizona
 - SP330: SharePoint Products & Technologies for Advanced Power Users
Completed July 25, 2007
 - 5061: Implementing Microsoft Office SharePoint Server 2007
Completed June 15, 2007
 - 5060: Implementing Microsoft Windows SharePoint Services 3.0
Completed June 12, 2007
 - Implementing and Administering a SQL Server 2005 Database
Completed January 26, 2007

OTHER ACTIVITIES

- Delta Sigma Pi, Fall 2008
 - Fall 2008 – Professional & Social Activities Chairs: organized events and required resources for those events to be attended by chapter members.
 - Spring 2009 – Web Chair: implemented new website and domain to leverage increased recruitment opportunities.
 - Fall 2009 – Chancellor: presided over all meetings and trials conducted by the chapter.